

September 28

September 29

09:00–11:00

## Educating CIOs for the Digital World

09:00–09:20

### The role of universities in the systematic training of IT leaders in Uzbekistan

Muzaffar Jalalov  
Rector, INHA University in Tashkent

09:20–09:40

### "AI and Education"

Poomporn Thamsatitdej  
Director of Artificial Intelligence, Thammasat University , Thailand

09:40–10:00

### Experience of distance learning in the practical skills of doctors and other medical workers in a pandemic: challenges and solutions

Nadira Muratova  
(ISIDA)

10:00–10:20

### "Aspects of CIO preparation. The experience of the leading business school in Russia"

Sokolov Alexander Igorevich  
Ph.D., Director of the School of IT Management of the Institute of EMIT of the Russian Presidential Academy of National Economy and Public Administration

10:20–11:00

### Panel discussion: How to solve the problems of staff shortages

Moderator: Andrey Beklemishev  
Participants: Jean-Pierre Auffret, President, International Academy of CIO and George Mason University, Muzaffar Djalalov, Rector, INHA University in Tashkent, Alexander Sokolov, Director of the School of IT Management, Nadira Muratova, ISIDA

11:00–11:30

### Coffee break

11:30–14:00

## International and regional best practices and challenges for CIOs

11:30–11:50

### Experience of successful and not so successful AI projects in industry. How to get closer to the AI dream in the digitalization of industry.

Krikunov Dmitry

11:50-12:10

**Outsourcing of IT services - experience, problems and solutions**

Marina Nasyrova  
Deputy Director of Expert Pro LLC

12:10-12:30

**Experience of digital transformation in the Republic of Kazakhstan**

Bikesh Kurmangalieva  
General Director, Digital Economy Development Center LLP

12:30-12:50

**The Impact of COVID Risk Perception on The Patient's Digital Journey: An Empirical Study**

Luca BUCCOLLERO  
Ph.D. Faculty of Marketing, Bocconi University MILAN

12:50-13:10

**"Health System Reforms: The Role of Health Systems telemedicine", with an overview of some pilot projects in the field of telemedicine on certified remote visiting devices**

Elena Bellio  
Ph.D., Professor of the Department of Management, Cà Foscari University, Venice, Italy

13:10-13:30

**"Scaling startups"**

Sardor Mukhamedaliev

13:30-14:00

**Customer experience management. Trends. Approaches. Technology (Smart Contact Centers - Development of Customer Service Technologies)**

Chernokozhin Konstantin Vladimirovich  
Director of Business Development, Cirrus Distribution

14:00-15:00

***Lunch (Samarkand Regency Hotel)***

15:00-16:10

**Information Security & Risk Management**

15:00-15:20

**AI in the criminal underground**

German Pozankov  
Managing Director, Trend Micro in Central Asia and Mongolia

15:20-15:40

**"H3C is a reliable provider of solutions for digital transformation in Uzbekistan"**

Mikhail Vorobyov  
Technical Director, H3C CIS

15:40-16:00

**Modern trends in the protection of industrial enterprises from cyber threats**

Manas Ospanov

Head of Industrial Segment for Central Asia, Kaspersky Lab

16:00-16:10

Summing up the results of the second day and closing the Summit

16:30-18:00

Closed meeting of the International Academy of CIO

REGISTRATION IS CLOSED

## ORGANIZER



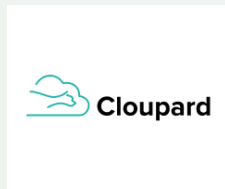
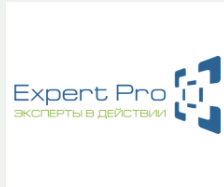
АССОЦИАЦИЯ ЭЛЕКТРОННОЙ  
КОММЕРЦИИ УЗБЕКИСТАНА

## SPONSORS

 Platinum

ICTNEWS

 Gold



## MEDIA PARTNER

# Biz Network

Serve & Connect Global Dots



Phone number:

**+998 97 716 6344**

**+998 99 403 6336**

Email:

**info@avantage.events**

**info@ciosummit.uz**

